

## 2024 myUnisa Turnitin Student FAQ list

1	What is <b>Turnitin</b> ?	Turnitin is an originality check service used at Unisa to encourage academic integrity and prevent academic misconduct (like plagiarism and ghostwriting).
2	Where do I <b>find</b> Turnitin?	Turnitin is integrated with myUnisa (myModules, myExams and mySBL) and the application will run automatically when required.
3	Do all <b>assessments</b> require originality checking?	<b>NO</b> . Turnitin will run only for selected assessments.
4	Do I have to accept the Turnitin <b>EULA</b> when requested?	<ul> <li>YES. The Turnitin EULA (End User License Agreement) is required and will protect your authorship.</li> <li>Example: Turnitin EULA must be accepted</li> </ul>
		For this submission to be sent to Turnitin, you must accept the <u>Turnitin End User Licence Agreement</u> .
		Awaiting EULA  Note: This is necessary for myModules, myExams and mySBL.
5	Do I need to accept the Turnitin <b>EULA</b> for every assessment with Turnitin requirements?	<ul> <li>NO. Your initial acceptance of the Turnitin EULA (End User License Agreement) will be acknowledged when and where applicable.</li> <li>Example: Turnitin EULA already accepted</li> </ul>
		You have already accepted the latest Turnitin EULA. <ul> <li>Add submission</li> <li>File submissions</li> <li>Maximum file size: 50 MB, maximum number of files: 1</li> <li>E</li> <li>Files</li> </ul>
6	Are submitted assessments <b>stored</b> <b>permanently</b> on Turnitin?	YES. Submissions are permanently stored on Turnitin! Note: This protects your work from future plagiarism by others.
7	Do I have to include a title/cover page for my assessment?	<b>YES.</b> The title/cover page confirms your authorship. UNISA Turnitin submissions are <b>comprehensive</b> , thus every assessment needs to include a title/cover page with name, student number and submission details.
		Note: We cannot protect your authorship without it.
8	Do I have to include a <b>bibliography</b> /reference list for my assessment?	<b>YES.</b> The bibliography/reference list will validate the submission content. UNISA Turnitin submissions are <b>comprehensive</b> , and when applicable your assessments would require the inclusion of a reference list/bibliography/footnotes.
		Note: We cannot acknowledge your content originality without it.

9	If the assessment file	You need to follow specific steps! Save only with ADOBE PDF
	type required is PDF, how do I <b>convert</b> the	To save your MS Word document as a PDF file, follow these steps:
	MS Word document	you need to follow these specific steps:
	correctly?	
		<ol> <li>Open the typed MS Word document you want to convert to PDF and then click the "File" tab.</li> </ol>
		2. Select "Save as Adobe PDF" from the list on the left.
		3. Choose a location on your computer to save the file and click the
		Save button to save the MS Word document as a PDF file.
		AutoSave Off 😨 5 - Save 🗟 Save Adobe PDF File As
		File Home Insert Draw ← → ✓ ↑
		Organise • New folder
		Save as Adobe PDF → Desktop Name PDF → Documents → Academic
		Date:··J > Downloads
		Module Print File name: 196912_DVA4308_Ass1
		Student Save as type: PDF files
		Note: ONLY convert from MSWord to PDF this way.
10	May I <b>review</b> my	YES. You can upload your assessment THREE times.
10	assessment BEFORE	
	submitting the final	1. You may <b>FIRST</b> upload your assessment and review the
	version for marking/grading?	<b>current</b> similarity report. This provides an opportunity to discuss the findings with your lecturer <b>BEFORE</b> making
	marking/grading :	changes for the final version.
		2. You may upload your assessment a <b>SECOND</b> time to again
		review similarity report findings. This gives you another
		opportunity to discuss the findings with your lecturer <b>BEFORE</b> making changes for the final version.
		BEFORE making changes for the intal version.
		3. The <b>THIRD</b> upload you make for the assessment is
		considered the <b>FINAL</b> version and will be used to conduct a <b>FINAL</b> originality check for purposes of marking/grading.
11	Will my first and second assessment	NO. Provided that you uploaded your first and second assessment versions yourself within the formal Unisa submission space in
	submissions be seen	myUnisa they will NOT cause conflicts within the final Similarity
	as possible <b>plagiarism</b>	Report.
	when my <b>third and</b> FINAL version is	Note: NEVER submit your work outside Unisa since it will
	checked?	compromise your reports.
12	Why does the Similarity	The initial similarity reports are generated at an assessment draft
	Index (%) differ (after the assessment due	stage, which allows for revision.
	date) compared to the	The assessments only become final on the due date, thus final
	percentage generated	reports need to run at the same point in time for all submissions
	when the assessment was initially submitted?	received.
		The final reports help identify whether students adhered to
		assessment requirements and/or instructions, for example the use of
		prescribed templates.
		If Turnitin does pick up on matches in this regard, the identified
		matches would serve as confirmation of compliance and would not
		be seen as a concern.

13	How <b>long</b> does it take to run the originality checks?	Turnitin generates the similarity report after receipt from myUnisa.         Please allow 48 hours for the Unisa process to complete.         Example: Stage 1 Queued / Stage 2 Pending         Image: HREDU82-23-Y-9E Assig         Image: Queued Pending         Image: Note: Do not resubmit when submissions are queued/pending!         Example: Stage 3 Similarity Report generated         Image: Preduge: Preduge: Stage 3 Similarity Report generated         Image: Preduge: Predu
14	What is a Turnitin Similarity <b>Report</b> ?	<ul> <li>The Similarity Report gives a summary of matching text found in the submitted assessment.</li> <li>The Similarity Report reveals the sources of matching text identified.</li> <li>The extent of matching text is indicated by an index of similarity, shown as a percentage.</li> <li>Note: This means the higher the percentage is, the greater the extent of non-original content.</li> </ul>
15	May I <b>view</b> the Similarity Report?	YES, Unisa students are privileged to view the similarity reports for their own assessments.
16	How do I <b>open</b> the Similarity Report?	Click on the Similarity Index (%) block linked to your assessment and the report will open within a new tab in your browser.
17	What does the <b>percentage</b> on the Similarity Report mean?	The percentage shown on the Similarity Report is an indication of NON-ORIGINAL content and is NOT a " percentage of plagiarism".
18	What is the acceptable percentage for the <b>Similarity Index</b> ?	<ul> <li>The Similarity Index does NOT indicate plagiarism, thus there is NO "acceptable percentage."</li> <li>Academic misconduct like Plagiarism or Ghostwriting, if found in the assessment, would be unacceptable regardless of the overall Similarity Index!</li> <li>Please refer to the Unisa policies regarding plagiarism, copyright, academic integrity and ethical conduct.</li> <li>Turnitin reports are analysed to determine if plagiarism occurred, whether inadvertently or with intent.</li> <li>Note: The above means, that even when the overall similarity index is low, but text portions of blatant plagiarism are found in the assessment, it is still unacceptable.</li> </ul>

19	What is the acceptable percentage for an <b>Individual Source</b> ?	<ul> <li>Very important: As a universal rule for all Unisa students, submission content similarity to an individual source must be below 5%.</li> <li>This generous allowance accommodates: <ul> <li>names and titles</li> <li>subject terminology</li> <li>source acknowledgments</li> <li>and prescribed inclusions like templates.</li> </ul> </li> <li>Note: Ask your lecturer under which conditions a portion of matching text may be allowed and how such text must be acknowledged in your assessment.</li> </ul>
20	Why is the Similarity Report for my assessment <b>unavailable</b> ?	<ul> <li>Similarity reports are not generated for corrupted, scanned or incorrectly converted files (where applicable).</li> <li>Click on the blue encircled question mark next to the message to reveal the reason for the report being unavailable.</li> <li>Example: Similarity Report unavailable         <ul> <li>A report could not be generated for this submission. This may be because this type of file cannot generate a report or there is not enough text.</li> </ul> </li> <li>Note: This is NOT a Turnitin error, but a problem with the file that was uploaded.</li> </ul>
21	How do I improve content originality in my assessment? E.g. How do I reduce the Similarity Index?	<ul> <li>Generally, it is not necessary to rework every portion of highlighted text:</li> <li>Discuss the purpose and expectations of the assessment with your lecturer.</li> <li>Improve your academic writing skills to present your own "voice".</li> </ul> Note: Your focus should not be to reduce the similarity index, but to give your own interpretation of the work done, whilst correctly acknowledging sources consulted as per assessment instructions.
22	Where do I get more information on academic integrity?	Consult the UNISA library pages: <u>ALL GUIDES Alphabetically - LibGuides at University of South Africa</u> (UNISA)
23	Is there Turnitin training available for students?	Student training is scheduled via the UNISA Library.         The training sessions are recorded         Home - Unisa Library Training and Events Calendar Libguides -         LibGuides at University of South Africa (UNISA)         Note: Training sessions are recorded and posted on the site.

Unisa Turnitin

\*\*\*\*\*